

29 March 2021

Processing of personal data in connection with the 2021 Annual General Meeting of Fortum Corporation

In this privacy notice, we inform you about the processing of your personal data that we collect when you register for the 2021 Annual General Meeting of Fortum Corporation and vote in advance, or send counter proposals or questions in advance.

Controller

Fortum Corporation

P.O. Box 100, 00048 FORTUM, Finland.

What are the purposes and legal grounds for processing personal data?

We process personal data in order to enter AGM registrations in the system, in order for us to verify the person's identity and his/her right to participate in the Annual General Meeting to be held on 28 April 2021 and where applicable, also his/her right to make counter proposals and present questions in advance. As to the advance voting, we process personal data to allocate a shareholder's votes to the correct share held by the shareholder and in order to ensure a correct result of the Annual General Meeting. Fortum Corporation processes personal data in order to comply with its legal obligations and also for exercising its legitimate interests.

What types of and whose personal data does Fortum Corporation process?

We only process personal data that is required for the purposes described above. Among these are contact information, such as the name, the address, the phone number, the email address, the birth date, the personal identity code, the number of the book-entry account, the number of shares owned. We process personal data relating to a shareholder, his/her representative and/or proxy representative.

From which sources are the personal data obtained?

When a shareholder registers for the Annual General Meeting online, personal data is received when the shareholder logs in the system using his/her personal Finnish online banking codes or a mobile certificate, and he/she also submits information on the online registration and advance voting site himself/herself. When a shareholder registers and votes in advance by email or by regular mail, Euroclear Finland Oy collects the information required for registration from the shareholder on behalf of Fortum Corporation and submits the data in the system maintained by Euroclear Finland Oy. Using the entered personal identification code as a reference, the system compares the entered information with the shareholders' register of the company maintained by Euroclear Finland Oy and collects the person's share ownership information from the shareholders' register. When a shareholder sends counter proposals or questions in advance, he/she submits the necessary information to the company.

Who can have access to your personal data?

Your personal data is never accessible to all employees; access to the data has been limited to only those employees who must process the personal data in order to carry out their duties. We also use third parties (such as Euroclear Finland Oy) as data processors to help us process personal data. Any time a third party processes personal data in our name and on our behalf, we ensure by contractual arrangements that personal data is processed in a secure manner and in accordance with the existing data protection laws. As a rule, your personal data is not shared with any third parties. However, if

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necessary, and within the limits allowed by the applicable legislation, we may disclose personal data to the authorities.

How do we protect your personal data?

The online registration and advance voting site uses technical data protection aiming at keeping the entered information intact and available only to those who are entitled to access the information. Technical data protection consists of encrypting telecommunications, monitoring message integrity and identifying the user, among other things. The online registration and advance voting site has been designed keeping in mind the prevention of malware and attacks online. The telecommunications connection from the user's browser to the server of Euroclear Finland Oy is encrypted with SSL.

How long do we store your personal data?

Personal data processing for the purposes described in this privacy notice, apart from storing the data, will, as a rule, end directly after the Annual General Meeting, and the personal data will be removed from the information system three months after the date of the Annual General Meeting. The personal data will not be used for any other general meetings.

What kind of rights do you have regarding your personal data?

- Right of access to your data. You have a right to be informed whether we process your personal data, and if we do, to receive a copy of your personal data and additional information about processing of personal data carried out by Fortum Corporation.
- Right to correction of your data. You have a right to have your incorrect personal data corrected and/or updated.
- Right to erasure of your data. You have a right to have you data erased if
 - your data is no longer needed for the purposes for which it was collected and otherwise processed
 - your data has been unlawfully processed
- Right to object to and/or restrict processing of your personal data. When processing is carried out on the basis of the legitimate interests of Fortum Corporation, you are entitled to object to processing of your personal data at any time. You also have the right to request restricting of processing of your personal data for the period during which we review your request

Contact information:

You can send questions, comments and requests regarding this privacy notice to the following addresses:

by email: privacy@fortum.com; or

by regular mail: Fortum Corporation, Privacy Office, P.O. Box 100, 00048 FORTUM, Finland.

If you are dissatisfied with how we handle your personal data and believe that we have treated your personal data in violation of applicable personal data protection legislation, you are entitled to lodge a complaint with a supervisory authority.